Customer Service

Phone

For assistance or questions about your credit card account, you may contact Popular Credit Services at 1-844-294-2576, Monday through Sunday, 7:00 a.m. to 12:00 a.m. (AST).

Mail

Write to us at the mailing address presented on your statement backer or at creditcard@popular.com:

Popular Credit Services PO BOX 363228 San Juan, Puerto Rico 00936-3228