

# Some things SHOULDN'T BE SHARED

## Protect yourself from fraud with this quick guide

**DO NOT** share confidential information (username, password, PIN, and security codes) via phone calls, text messages, emails, or social media.

### Protect your accounts

- Create **strong passwords** with 15 or more characters, including phrases and numbers.
- Turn on **Mi Banco<sup>SM</sup> Alerts**<sup>1</sup> to receive real-time notifications about transactions and account activity.
- Use the **ON/OFF** feature in Mi Banco<sup>SM</sup> Mobile to temporarily lock or unlock your debit card.
- Make sure **2-Step Verification**<sup>2</sup> is enabled in Mi Banco<sup>SM</sup> and in your email accounts.

### Stay alert

- Popular will **never** send personnel to collect your cards at your home.
- **Verify** the identity of anyone who contacts you (phone number, email, social media profile).
- **Be cautious** of messages or calls that create urgency, include unusual instructions, or threats; avoid clicking suspicious links.
- **Make sure** websites begin with 'https', show a lock icon, and have no spelling or navigation errors.
- **Review** your account statements regularly.
- Download apps only from **official stores** (Google Play<sup>TM</sup>, App Store<sup>TM</sup>).
- Always **log out** of your profiles once you finish your sessions.

### Protect your devices

- Keep your **phone updated**.
- **Avoid** using public computers or connecting to public Wi-Fi.
- **Do not use** free or gifted USB drives.
- **Turn off** Bluetooth when not needed.

# AVOID

# FRAUD FRAUD FRAUD

Your best defense is staying informed.

Visit [popular.com/security](https://www.popular.com/security) to stay up to date on fraud schemes and available security tools.

Service offered by Banco Popular de Puerto Rico. Member FDIC. <sup>1</sup>SMS Alerts and Notifications is a free service that Banco Popular de Puerto Rico offers to its customers. Text messaging or data overage charges may apply according to your mobile service plan. Please consult your service provider for more details about your plan. Purchase alert services are available for individual credit cards and the Popular / AAdvantage<sup>®</sup> Visa Business card. At this time, authorized users and co-applicants are not eligible to enroll in the service. <sup>2</sup>2-Step Verification is a free service offered by Banco Popular to its customers. Text messaging or data overage charges may apply according to your mobile service plan. Please consult your service provider for more details about your plan.