

Your Guide to Popular Basic Checking Account

Please refer to the addendum on Page 4 for important updates to your Popular Basic Checking Account effective December 4, 2021.

ACCOUNT OPENING AND USAGE*		
Minimum deposit needed to open account	\$25	
Monthly service fee	\$3	Regardless of balance.
Interest Bearing	No	
Early account closing charge	\$25	Applies if you close your account within the first 180 days from the account opening date.
Monthly Transaction Fee	\$0.50	Fee for each check withdrawal over eight (8) check withdrawals. There is no fee for deposits.
Withdrawals at ATMs ¹ belonging to us	\$0	
Withdrawals or balance inquiries at ATMs belonging to other entities	\$2	Fee applies for every withdrawal or balance inquiry. The owner of any ATM may assess additional fees. This fee is waived for withdrawals or balance inquiries made using a Popular MasterCard Debit Card at ATMs belonging to the Allpoint network of ATMs. ² Popular Bank and its affiliates are not affiliated with ATM National, LLC. Allpoint is a registered trademark of ATM National, LLC.

CHECK RELATED FEES		
Checkbook order	Varies	Depending on the checkbook style selected and shipping costs.
Stop payment	\$25	For each Stop Payment Order placed
Deposited check/return unpaid	\$10	For each check that you deposit that is returned to us unpaid

STANDARD OVERDRAFT FEES	
	We pay overdrafts at our discretion, which means we do not guarantee that we will always authorize and pay any type of transaction. If we do not authorize and pay an overdraft, your transaction will be declined.
Overdraft and Return Item Non-Sufficient Funds (NSF) Fees	\$34.00 per item.
Maximum Number of Overdraft and Return Item NSF Fees per Business Day	A maximum of 5 fees per account will be charged on any Business Day ³ .
Extended Overdraft Fee	After a 7-Business-Day grace period, a daily fee of \$5 will be assessed for each Business Day your account is consecutively overdrawn, up to a maximum of 15 Business Days, not to exceed \$75.00.
Overdraft NSF Fee when Account is overdrawn by \$5.00 or less	\$0 will be charged at the end of the Business Day when your account is overdrawn by \$5.00 or less.

FOR CUSTOMERS WITH OVERDRAFT PROTECTION	
Overdraft Line of Credit	\$5.00 for each advance from your linked Overdraft Line of Credit account.
Overdraft Protection	\$5.00 per transfer from your linked checking, savings or money market account. Transfers made from your savings or money market account will count toward the 6 transactions permitted under Regulation D.

OVERDRAFT COVERAGE FOR DEBIT/ATM CARDHOLDERS	
Option 1: For cardholders that have NOT "opted-in" to Debit Card/ATM Overdraft coverage for everyday debit card purchases and ATM transactions.	No fees apply. Transactions will be declined and no fee will be charged. Excludes pre-authorized ACH debit/auto debit transactions, where standard overdraft fees apply.
Option 2: For cardholders that have "opted in" to Debit Card/ATM Overdraft coverage for everyday debit card purchases and ATM transactions	You authorize us to pay ATM transactions and / or purchases with Debit Cards. We reserve the right to pay the transaction. A fee of \$34 will be assessed per overdraft transaction if we decide to pay the transaction at an ATM or a payment with your Debit Card against insufficient or non available funds. This fee applies only if you authorize the service.

HOW WE PROCESS YOUR DEPOSITS AND WITHDRAWALS

We process credits, debits and withdrawals in the following group order:

First: All deposits and credits to your account will post.

Second: The following items will post in the order in which each is authorized/received: wire transfer debits, Bill Pay transactions, withdrawals (excluding ATM Transactions), transfers between accounts, government debits, adjustments, returned deposits, and checks cashed in our Popular Bank branches.

Third: Everyday debit card purchases and ATM transactions will post in the order in which each is authorized/received.

Fourth: Preauthorized ACH debits whether one-time or recurring will post in the order received by us. When multiple ACH debits are received, they are posted lowest to highest dollar amount.

Fifth: Checks are posted in numerical order from lowest to highest check number. Checks presented without a number will post after the numbered checks, and will post from lowest to highest dollar amount.

Sixth: Most fees post on the same day they are incurred, however, certain fees including Non-Sufficient Fund (“NSF”) and Overdraft fees are posted on the Business Day after an NSF item for return or an overdraft occurs on an account.

We may choose our processing method in our sole discretion, regardless of whether additional fees may result.

WHEN YOUR FUNDS WILL BE AVAILABLE **

Same Business Day⁴ Availability	Funds from electronic direct deposits to your account are available on the day we receive your deposit.
Next Business Day Availability	Funds from US Treasury Checks, Wire Transfers, Checks drawn on Popular Bank, State Government Checks, Cashier’s, Certified and Teller’s Checks, Federal Reserve Bank Checks, Popular Bank Checks, Federal Home Loan Bank Checks and US Postal Money Orders payable to you and deposited in person to one of our employees using Popular Bank’s special deposit slip.
Second Business Day Availability	<p>If you do not make your deposit in person to one of our employees, funds from the following deposits will be available on the second Business Day after we receive the deposit :</p> <ul style="list-style-type: none"> • Cash • State and local government checks that are payable to you, if you do not use a special deposit slip that is available from the teller at the Popular Bank branch where you make the deposit • Cashier’s, certified and teller’s checks that are payable to you, if you do not use a special deposit slip that is available from the teller at the Popular Bank branch where you make the deposit • Federal Reserve Bank checks, Federal Home Loan Bank checks, and US postal money orders, if these items are payable to you and, if you do not use a special deposit slip that is available from the teller at the Popular Bank branch where you make the deposit <p>For checks drawn on US financial institutions other than Popular Bank, the first \$225 of your deposit will be available on the next Business Day. The remainder of your deposit, if any, will be available on the second Business Day.⁴</p>

ERROR RESOLUTION:

If you think that your statement or receipt is wrong, or if you need more information about a transfer listed on the statement or receipt, or if you have any other questions about your Electronic Transfers, call us at 1.800.377.0800 or write to us at:

Customer Care Center
P.O. Box 4906
Miami Lakes, FL 33014

as soon as you can. We must hear from you no later than sixty (60) days after we sent the FIRST statement on which the problem or error appeared.

- Tell us your name and account number (if any).
- Describe the error or transfer that you are unsure about and explain as clearly as you can why you believe it is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

If you tell us orally, then we may require that you send us your complaint or question in a signed affidavit within ten (10) business days.

We will determine whether an error occurred within ten (10) business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to forty-five (45) days (ninety (90) days for foreign, point of sale, and new account transactions) to investigate your complaint or question. If we decide to do this, we will provisionally credit your account within ten (10) business days (twenty (20) business days for new account transactions) for the amount that you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If you call us, and we ask you to put your complaint or question in a signed affidavit and we do not receive it within ten (10) business days, then a provisional credit is not required. An account is considered a new account for 30 days after the first deposit is made, if you are a new customer. We will tell you the results within three (3) business days after completing our investigation. If we determine that there was no error, we will send you a written explanation. You may ask for copies of the documents that we used in our investigation.

Footnotes and additional information

Footnotes:

1. Automated Teller Machine.
2. For a complete listing of Allpoint ATMs please visit <http://www.popular.locatorsearch.com/default.aspx>.
3. For purposes of these disclosures, every day is a Business Day except Saturdays, Sundays and federal holidays.
4. Checks drawn on financial institutions located outside the U.S. (foreign checks) cannot be processed the same as checks drawn on U.S. financial institutions. Foreign checks are exempt from the policies outlined in this disclosure. Generally, the availability of funds for deposits of foreign checks will be delayed for the time it takes us to collect the funds from the financial institutions upon which it is drawn.

*Please refer to the "Schedule of Fees" for other account or service fees that may apply.

** For more details or information, refer to the Personal Banking Disclosure and Agreement.

Additional Information:

We reserve the right to change our service fees, charges, balance requirements, at anytime. Popular Bank will notify you by mail of any changes as required by law. The products, pricing and rates contained herein are accurate and effective as of 11/04/2021 and shall supersede all other product and pricing disclosures dated prior to the instant disclosure herein. Please refer to the "Schedule of Fees" for other account or service fees that may apply. If you have any questions, please visit any of our Popular Bank branches or call 1.800.377.0800.

Your deposits are insured up to \$250,000 per depositor. You may qualify for more than \$250,000, in coverage if you hold deposits in different account ownership categories. Copyright © 2020 Popular Bank. Member FDIC.

Beginning **December 4, 2021**, Popular Basic Checking will change to Popular Easy Access Checking.

New changes to look out for

Your Popular Easy Access Checking account will feature a few new changes:

Unlimited transactions	Make as many transactions as needed with no additional fees.
Paper statement fee	\$2 starting December 4, 2021. Applies if you opt for paper statements. Can be avoided by enrolling in electronic statements.
Monthly service fee	No increase in your monthly service fee.
Overdraft coverage expires	Your account will no longer have access to overdraft coverage. (Please note: After December 4, 2021, any future transactions you make that cannot be fully covered by funds in your account will be declined, and no additional fees will be charged. In addition, if you previously signed up for Debit Card/ATM Overdraft Coverage, your coverage would expire on December 4, 2021.)